

IN THE CLAIMS:

The status and content of each claim follows.

1-91. (cancelled).

92. (new) A method of creating a segmented voicemail message comprising:
receiving a phone call from a caller;
recording a verbal message spoken by said caller to said voice mail system via said
phone call;
during the recording of said verbal message, receiving input from said caller that
indicates at least one division within said message; and
storing the recorded verbal message as a voicemail message including at least one
bookmark at a division within the message that was entered by said caller during speaking of
said message.

93. (new) The method of claim 92, wherein said input from said caller comprises tone
generated by pressing a button on a phone used by said caller to make said phone call.

94. (new) The method of claim 92, wherein said input from said caller comprises a
spoken command indicating a division within said message.

95. (new) The method of claim 92, wherein said division within said message marks a
change in a topic of said message.

96. (new) The method of claim 92, further comprising replaying said recorded verbal message for a recipient, including skipping to said bookmark in response to input from said recipient to skip to said bookmark.

97. (new) The method of claim 92, further comprising receiving input from said caller indicating a degree of importance associated with at least one segment of said message which comprises said at least one division.

98. (new) The method of claim 92, further comprising associating a bookmark with any one of a callback phone number, an email address or a Universal Resource Locator (URL) within the message.

99. (new) The method of claim 92, further comprising forwarding only a selected segment of said message to a designated recipient, said segment of said message being marked by a said division within said message.

100. (new) A voicemail system for producing a segmented voicemail message comprising:

a voicemail system configured to:

receive a phone call from a caller;

record a verbal message spoken by said caller to said voice mail system via said phone call;

during the recording of said verbal message, receive input from said caller that indicates at least one division within said message; and

store the recorded verbal message as a voicemail message including at least one bookmark at a division within the message that was entered by said caller during speaking of said message.

101. (new) The voicemail system of claim 100, wherein said input from said caller comprises tone generated by pressing a button on a phone used by said caller to make said phone call.

102. (new) The voicemail system of claim 100, wherein said input from said caller comprises a spoken command indicating a division within said message.

103. (new) The voicemail system of claim 100, wherein said division within said message marks a change in a topic of said message.

104. (new) The voicemail system of claim 100, said system being further configured to replay said recorded verbal message for a recipient, including skipping to said bookmark in response to input from said recipient to skip to said bookmark.

105. (new) The voicemail system of claim 100, said system being further configured to receive input from said caller indicating a degree of importance associated with at least one segment of said message which comprises said at least one division.

106. (new) The voicemail system of claim 100, said system being further configured to associate a bookmark with any one of a callback phone number, an email address or a Universal Resource Locator (URL) within the message.

107. (new) The voicemail system of claim 100, said system being further configured to forward only a selected segment of said message to a designated recipient, said segment of said message being marked by a said division within said message.

108. (new) A computer program product comprising program code embodied in a computer-useable storage medium, said program code, when executed, causing a voicemail system to:

- receive a phone call from a caller;

- record a verbal message spoken by said caller to said voice mail system via said phone call;

- during the recording of said verbal message, receive input from said caller that indicates at least one division within said message; and

- store the recorded verbal message as a voicemail message including at least one bookmark at a division within the message that was entered by said caller during speaking of said message.

109. (new) The computer program product of claim 108, wherein said input from said caller comprises tone generated by pressing a button on a phone used by said caller to make said phone call.

110. (new) The computer program product of claim 108, wherein said input from said caller comprises a spoken command indicating a division within said message.

111. (new) The computer program product of claim 108, wherein said division within said message marks a change in a topic of said message.

112. (new) The computer program product of claim 108, said program code, when executed, further causing a voicemail system to replay said recorded verbal message for a recipient, including skipping to said bookmark in response to input from said recipient to skip to said bookmark.

113. (new) The computer program product of claim 108, said program code, when executed, further causing a voicemail system to receive input from said caller indicating a degree of importance associated with at least one segment of said message which comprises said at least one division.

114. (new) The computer program product of claim 108, said program code, when executed, further causing a voicemail system to associate a bookmark with any one of a callback phone number, an email address or a Universal Resource Locator (URL) within the message.

115. (new) The computer program product of claim 108, said program code, when executed, further causing a voicemail system to forward only a selected segment of said

message to a designated recipient, said segment of said message being marked by a said division within said message.